

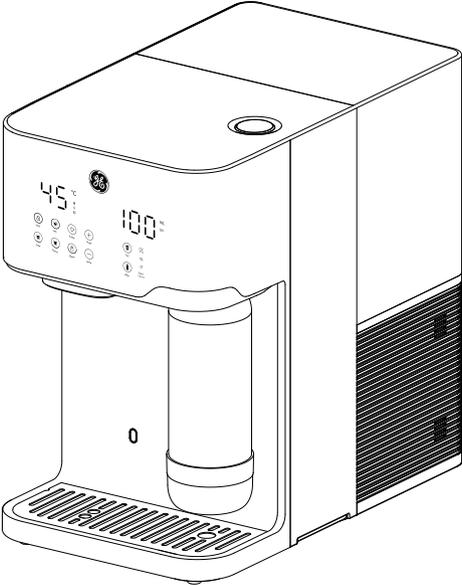
Please read this manual carefully before installation and use.



Countertop Water Purifier Product Instruction Manual

Applicable Models: CTS10NB, CTS10NW, CTS10NRB, CTS10NS, CTS10RB,
CTS10RW, CTS10RRB, CTS10RS

Countertop Water Purifier





Letter to Customers

Dear Customers,

Thank you for choosing our products!

Before you use this product, please be sure to read the instruction manual in detail and follow the instructions for proper use and maintenance.

The replacement filter for this product requires parts approved by General Water Technology and the use of non-authorized parts could damage the unit and will void the manufacturer's warranty.

Thank you for trusting us with your water purification needs. We look forward to providing you with years of healthy and enjoyable water.

Contents

Caution Notice	1
1. Product Packing List	3
2. Product Introduction	4
(1) Introduction to Product Features	4
(2) Schematic Diagram of the Structure	4
(3) Operation and Display Interface	5
(4) Technical Parameters	6
3. Installation Instructions	7
(1) Installation	7
(2) Installing Gas Cylinder	8
(3) First Time Use	8
4. Instructions for Use	10
(1) Child Lock	10
(2) Water Options	10
(3) Temperatures	10
(4) Dispense Water	10
(5) Water Change	11
(6) Sterilization Mode	11
(7) Hibernation Mode	11
(8) Cooling Function	12
(9) One-click Draining Function	12
(10) Factory Reset	12
(11) Making Sparkling Water	13
5. Maintenance	13
(1) Surface Maintenance	14
(2) Long-term Storage (>7 Days without Use)	14
(3) Setting Up for Use Again	14
(4) Washing Water Bottle	14
(5) Replacing the Gas Cylinder	14
6. Filter Replacement	15
(1) Filter Replacement	15
(2) Filter Reminders	15
(3) Reset Filter Timer	15
(4) Filter Replacement Procedure	16
7. Troubleshooting	17
8. Warranty Provisions	19

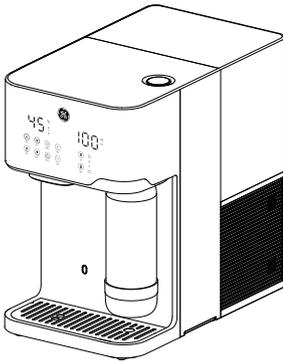
Caution Notice

-  Remember, this device is an electrical appliance. Please read this user instructions carefully before use and take the necessary precautions to reduce the risk of fire, electric shock or injury.
-  The warranty applies only if the unit is used according to these instructions, any unauthorized modification and disassembly are strictly prohibited.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised when using the appliance.
- Cleaning and maintenance shall not be done by children.
- Always disconnect the appliance from the power supply before cleaning or maintenance.
- Do not alter the power plug any way and do not attempt to open or repair the appliance yourself.
- Ensure that the power cable and the power plug are not at risk of getting damaged. To avoid hazard, a damaged power cable must always be replaced by the manufacturer, service agent or similarly qualified person.
- If the appliance is damaged or malfunctions, turn it off, disconnect it from the power supply and contact our after-sales support.
- The power plug must be firmly inserted in the power socket.
- When disconnecting the appliance from the power supply, do not pull on the power cord, pull on the power plug.
- Use the grounded power cable provided with your appliance to plug directly and firmly into an appropriate, grounded electrical outlet. Refer to the rating label on your appliance.
- Do not use an extension cord or a power strip. Refer to the rating label on your appliance.
- Do not sit on, stand, climb onto or hang from the appliance.
- Keep ventilation, do not place any objects on top of or directly against the appliance or within the built-in structure.

- Keep the appliance, including the power cable, at a safe distance from heated source and open fire.
- Keep the appliance and power plug away from water and other liquids.
- Keep the appliance and power plug away from chemicals such as pesticides and deodorants.
- Do not place the appliance outdoors under direct sunlight or high humidity environments such as restrooms, bathrooms or laundry rooms.
- The appliance is appropriate for municipal tap water only, and not intended for use of water that is microbiologically unsafe or of unknown quality.
- Do not remove or damage the connector of each part in the device purification system.
- When the device has not been used or left unattended for more than one week, the water and power supply shall be cut off to better protect the device. It is recommended to drain the direct drinking water in the first few minutes when reusing, otherwise it may affect the taste.
- Water temperature shall be no less than 41°F (5°C) and no higher than 100°F (38°C). Boiling point may vary according to different attitudes. Please adjust according to your region. (Not applicable to Hong Kong & Macau regions)
- Maintenance must be done by the manufacturer, service agent or similarly qualified person using only original GE spare parts, such as electrical parts, filters, etc.
- When the device is producing hot water, please mind the hot surface and beware of scalding.

1. Product Packing List

List of accessories illustrated below



1 Unit



Manual x1



0.5L Water Bottle x1



Water Tray x1



Nanofiltration Composite Filter¹ x1

¹Applicable Models: CTS10NB, CTS10NW, CTS10NRB, CTS10NS

or



Reverse Osmosis Composite Filter² x1

²Applicable Models: CTS10RB, CTS10RW, CTS10RRB, CTS10RS



Dust Cover x1



0.6L Carbon Dioxide Cylinder
(not included in package)

! To use sparkling function, a 0.6L carbon dioxide cylinder is a must.

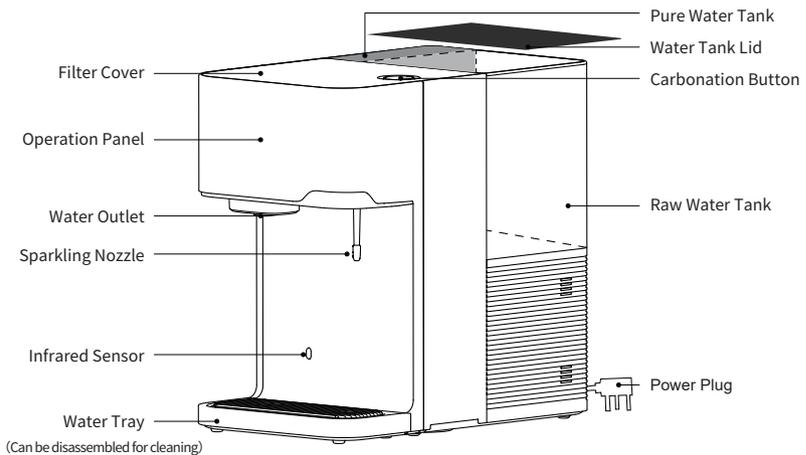
Gas Cylinder Capacity	0.6L
Gas Cylinder Connector	Tr21x4

2.Product Introduction

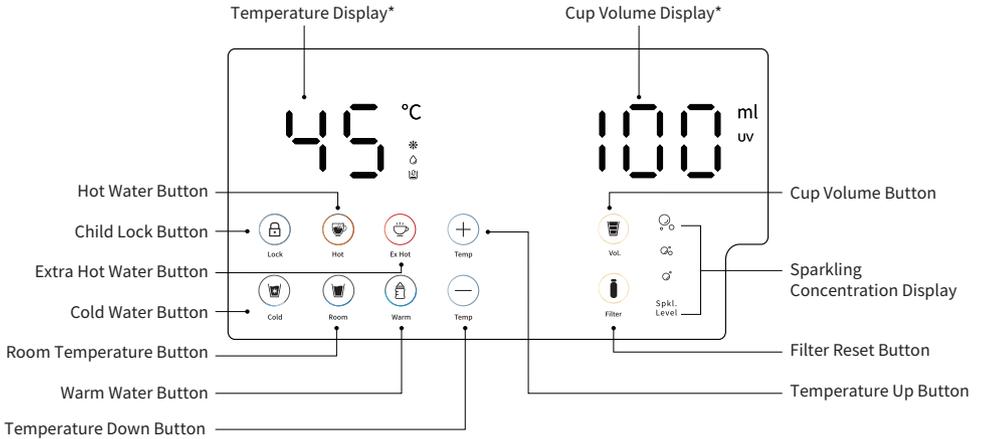
(1) Introduction to Product Features

- 1) Cooling/Heating/Purifying/Sparkling function in one appliance to meet your family's complete drinking water needs
- 2) Instant heating technology: only requires 3 seconds of heating
- 3) Detachable built-in pure water tank: take it at any time you need a larger quantity of pure water
- 4) Dual flow-through UV sterilization technology for the safety of your drinking water
- 5) The integrated nanofiltration/reverse osmosis membrane is used as the main filter of multi-stage filtration system
- 6) Intelligent screen display: intelligent reminder for filter change, worry-free use
- 7) Infrared sensor: put a cup underneath to wake up the standby screen

(2) Schematic Diagram of the Structure



(3) Operation and Display Interface



* There could be a deviation on actual temperature and volume depending on using environment and local tap water quality.

Indicator	Display Status	Description
*	Flashing	The cold-water tank is in cooling progress
	Solid On	The cold-water tank is in insulation mode
	Off	The appliance is in standby mode / Cooling function is turned off
💧	Red Flashing	The pure water tank is not properly positioned
	White Flashing	The appliance is producing purified water
	Solid Red	The pure water tank is at low water level
	Off	The appliance is in standby mode / Water production is complete
🚰	Solid On	The raw water tank is at low water level. Please empty the concentrated wastewater and then refill the raw water tank
	Flashing	The raw water tank is not properly positioned
	Off	The appliance is in standby mode / Raw water tank has sufficient water
UV	Solid On	During dispensing, the UV indicator remains on, indicating the UV lamp is proper functioning
	Off	When not dispensing, the UV indicator is off

(4) Technical Parameters

Product Name:	Countertop Water Purifier	Product Model:	CTS10NB, CTS10NW, CTS10NRB, CTS10NS, CTS10RB, CTS10RW, CTS10RRB, CTS10RS
Rated Voltage Range:	220-240V~	Purified Water Flow Rate:	0.26L/min
Rated Frequency:	50/60Hz	Inlet Water Pressure:	0MPa-0.4MPa
Rated Power Input:	2200W-2500W	Working Pressure:	0.4MPa-0.9MPa
Heating Power:	2100W-2400W	Raw Water Tank Capacity:	5L
Rated Cooling Power Input:	60W	Applicable Water Source:	Tap Water
Cold Water Capacity:	0.5L/h, ≤15°C	Product Dimensions:	450×270×440mm (L×W×H)
Net Weight:	15.2kg	Ambient Temperature:	4°C-40°C
Applicable Water Temperature:	5°C-38°C	Climatic Class:	SN, N, ST, T
Protection Type of Against Electric Shock:	Type I		

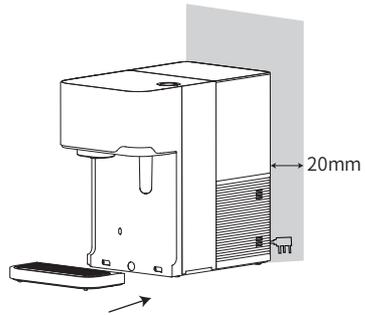
3. Installation Instructions

(1) Installation

1) Set up

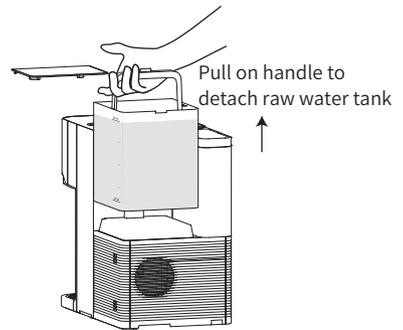
Open the packing box, take out the appliance, and place it on the countertop. Remove the water box from the package and insert the water box into the card slot at the bottom of the appliance.

Note: Back of the appliance must be at least 20mm from wall.



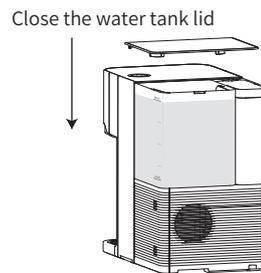
2) Adding water to raw water tank

Open the upper cover of the larger removable raw water tank and lift the water tank. After flushing the water tank, add water into the water tank (Below the "MAX" and above the "MIN" marking outside the water tank).

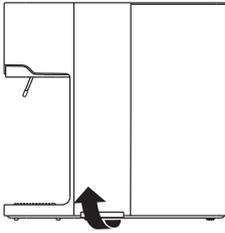


3) Install raw water tank back

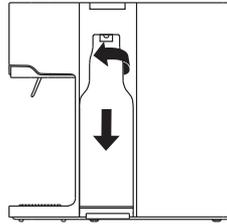
Put the water tank back onto the appliance and close the water tank lid.



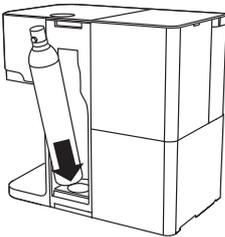
(2) Installing Gas Cylinder



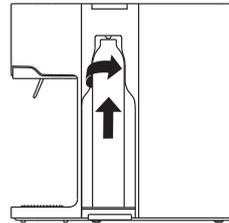
1. Remove side cover.



2. Rotate and remove the protective cover of the gas inlet.



3. Remove the protective cap from the gas cylinder, tilt the bottom of the cylinder downward, press it into the appliance, and align it with the appliance's gas inlet.

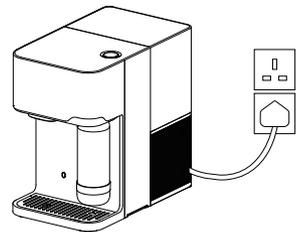


4. Rotate the bottle counterclockwise until it is completely tightened, and then close the side cover.

Note: When gas cylinder is not tightened, the bottle may overflow, if this occurs, please tighten the cylinder and try again.

(3) First Time Use

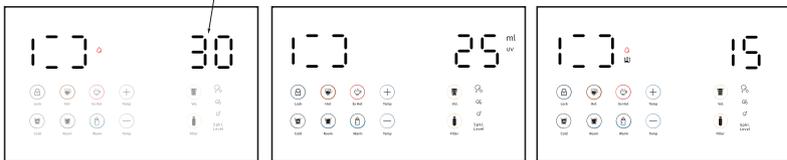
1) After the first power-on, all indicators are fully lit for 3 seconds, and then the appliance will enter the flushing state. Please prepare a 2L container for water and wait for the appliance to fully rinse.



2) Instructions for the first rinse

- ① The water temperature display area is displayed in rotating, and the cup volume is displayed with the number 30, indicating countdown of the remaining rinsing time.
- ② The "Room" key is highlighted, and the other buttons are kept slightly bright, at this time, ' ◊ ' is always red and the appliance will start to produce purified water.(as shown in Pic1)
- ③ Wait for 5 minutes to complete the water production, ' 🏠 ' will turn off. Press any button and the appliance will start draining. (as shown in Pic 2)
- ④ If ' ◊ ' is red and ' 🏠 ' is always on and the appliance stops making water, you need to pour out the waste water from the raw water tank, then fill it with water and place it back into the appliance, and wait for 3 minutes, after which the appliance will automatically produce water. (as shown in Pic 3)
- ⑤ Repeat the procedure ④ until the cup volume shows the number 1, indicating that the machine is fully flushed. (as shown in Pic 4)
- ⑥ After the flushing is completed, the appliance enters the normal display state. (as shown in Pic 5)

Displays the remaining flushing time



Pic1

Pic2

Pic3



Pic4

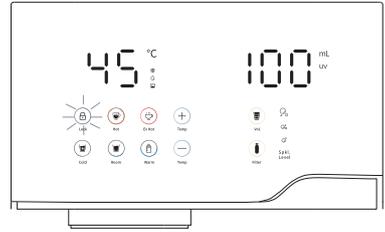
Pic5

During the first use of water production, the water in the raw water tank may become white and turbid, which is caused by the tiny bubbles generated by the air in the filter after passing through the high-precision filter, which is normal and safe to drink. New filters contain a protective fluid that is normal for white particles to occur during flushing.

4. Instructions for Use

(1) Child Safety Lock

When temperature of water $\leq 45^{\circ}\text{C}$, users do not need to unlock the appliance. When temperature of water $> 45^{\circ}\text{C}$, users need to manually unlock the appliance first. Touch the '🔒' key, the '🔒' will turn off, and the unlocking will be complete.



(2) Water Options

1) Press the '🍵' key to choose the cup size, this product has 7 cup sizes to choose from (100mL-200mL-300mL-400mL-500mL-600mL-999*mL).

*999mL means the machine will dispense water until the pure water tank reaches the low water level instead of dispensing 999mL.

2) Select the water temperature, this product has 5 water temperature options (Cold/Room/Warm/Hot/Ex Hot).

3) When you choose the temperature of Cold, Room, or Warm, you don't need to unlock the child safety lock, and you can directly dispense the water by touching the button.

When selecting the temperature of Hot and Ex Hot, press the '🔒' button to unlock it first, and then touch the desired temperature button to dispense water. Press any button during the water dispensing process to interrupt the water flow.

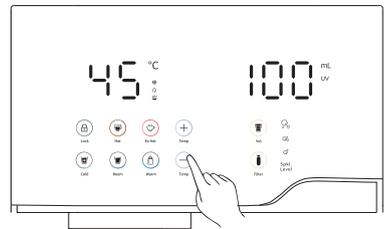


⚠️ When dispensing hot water, do not put your hand under the water outlet to avoid scalding.

(3) Temperatures

Press '⊕' + '⊖' button to enter the temperature selection mode, the '🔒' key flashes the prompt, the temperature is $40^{\circ}\text{C}/45^{\circ}\text{C}/50^{\circ}\text{C}/55^{\circ}\text{C}/60^{\circ}\text{C}/65^{\circ}\text{C}/70^{\circ}\text{C}/75^{\circ}\text{C}/80^{\circ}\text{C}/85^{\circ}\text{C}/90^{\circ}\text{C}/95^{\circ}\text{C}/100^{\circ}\text{C}$ cycle adjustment, select the desired temperature, press the '🔒' button to directly take water.

*Temperature displayed may vary from water outlet, (around $\pm 5^{\circ}\text{C}$)



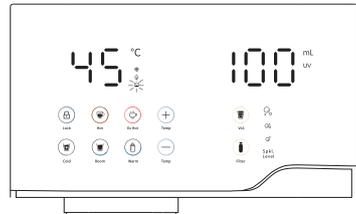
(4) Dispense Water

- 1) When the appliance detects that the pure water tank is below the minimum water level, the solid red indicator '  ' turns on to signal insufficient water, and the appliance stops producing water.
- 2) When the appliance is producing water, '  ' flashes white until the water level in the pure water tank reaches the max water level, the appliance stops producing water, and the indicator light turns off.
- 3) '  ' flashes red, indicating that the pure water tank is not placed correctly. Adjust the location of tank and try dispensing again.



(5) Water Change

- 1) When the water level in the raw water tank is detected to be below the minimum level, '  ' turns on to show insufficient water, and the appliance stops producing water. Please lift the raw water tank, pour out the remaining water, clean it thoroughly, and refill it before placing it back onto the appliance. The water in the raw water tank is not suitable for direct consumption.
- 2) '  ' flashes white, indicating that the raw water tank is not placed correctly. Adjust the location of the tank and check if the '  ' still flash, the location of the raw water tank must be confirmed.



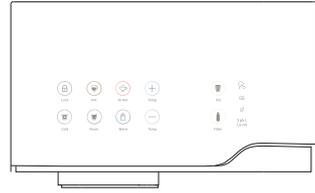
(6) Sterilization Mode

Every time the appliance dispenses water, the sterilization function automatically turns on and the indicator light stays on. When dispensing is complete, the UV lamp turns off.



(7) Hibernation Mode

In standby mode, after no operation for 30 seconds, the appliance enters hibernation mode, and all buttons are slightly bright.



(8) Cooling Function

*The cooling function is enabled by default on the new machine. If the machine will not be used for an extended period, it is recommended to turn off and then turn on the cooling function again following the steps below.

1) Turn off the cooling function

Press and hold the '  ' + '  ' button for 3 seconds. The buzzer will beep 3 times, and the cooling function will turn off.

2) Turn on the cooling function

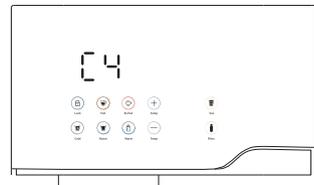
Place a large-capacity cup under the water outlet and press and hold the '  ' + '  ' button for 3 seconds. The buzzer will beep 3 times, and the appliance will start dispensing water (about 1L). During cooling, the cooling indicator '*' flashes blue. Please wait for about 30 minutes. When the indicator '*' turns solid blue, the cooling process is complete.



Press and hold both keys at the same time for 3 seconds

(9) One-click Draining Function

Press and hold the '  ' + '  ' button for 5 seconds. The buzzer will beep twice and the display will show '  ' ; indicating that the appliance has entered the one-click draining mode.



Press and hold both keys at the same time for 5 seconds.

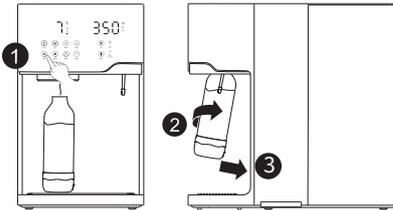
(10) Factory Reset

Press and hold the '  ' + '  ' button for 5 seconds to restore the factory settings. The buzzer will beep once and the display will show ' 5C '. If the reset is successful, all data will return to the default values, and the normal interface will resume after 2 seconds.

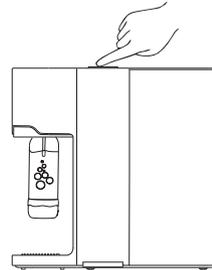


Press and hold both keys at the same time for 5 seconds

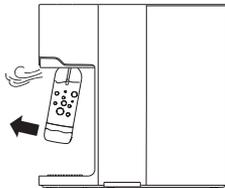
(11) Making Sparkling Water



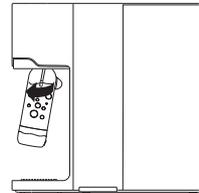
- 1) Make sure the gas cylinder is installed properly. (Refer to page 8)
- 2) Press the cold water button and fill the bottle to the 350mL water mark. Attach the inflator nozzle by turning it counterclockwise until it is tightened, then push it down until it is in a vertical position.



- 3) Press the carbonation button on the top of the appliance to carbonate the water. Release the button to stop carbonation.
*The desired bubble intensity can be controlled by adjusting the press duration.



- 4) Wait for the sparkling level indicator on the display panel to turn off. Then tilt the bottle as shown in the picture above, open the cap, and wait a few seconds until the airflow sound disappears.



- 5) Rotate clockwise to unscrew the bottle and enjoy the sparkling water.

Note:

- 1) In order to prevent water from spilling out of the water bottle during the sparkling water making process, the water in the bottle should not exceed the maximum water mark of the bottle.
- 2) Do not directly touch the gas cylinder inside the appliance to prevent frostbite.
- 3) In order to ensure a better sparkling taste, please use cold water of 7°C~10°C to make sparkling water.
- 4) This product is designed to carbonate drinking water only. Do not carbonate beverages.

5. Maintenance

(1) Surface Maintenance

- 1) Please wipe with a soft cloth.
- 2) For stubborn stains or dust, please wipe with a soft cloth with warm water.
- 3) Do not use volatile liquids such as alcohol, gasoline, paint thinner, polishing powder and other materials to wipe which may damage the surface of the appliance.
- 4) Do not spray the outside and inside of the product except the water tank with water, as rinsing the inside with water can cause internal water accumulation.

(2) Long-term Storage (>7 Days without Use)

- 1) Manually pour out the water in the raw water tank.
- 2) Press and hold 'Ⓜ' + '⊕' for 5 seconds, the digital tube displays 'ㄱ' , drain the remaining water in the appliance and the water channel, disconnect the power supply and seal the filter, and store it in the refrigerator (2°C-5°C, do not put it in the freezer).

(3) Setting Up for Use Again

- 1) Clean the raw water tank, fill the raw water tank with water, load the filter, plug in the power supply, and wait for the appliance to produce water.
- 2) Press and hold 'Ⓜ' + '⊕' for 5 seconds , the screen will display 'ㄱ' , and the appliance will automatically rinse the internal waterway.
- 3) The appliance can be used normally after rinsing.

(4) Washing Water Bottle

- 1) Do not put the water bottle in the dishwasher for cleaning, only clean it directly with water.
- 2) Please use clean water at room temperature (not higher than 35°C) to clean.
- 3) Do not use dish soap, hard cloth and hard bristle brush to clean the bottle to avoid damage.
- 4) Do not put the water bottle into the sterilizer or dryer or other appliances to dry.

(5) Replacing the Gas Cylinder

- 1) If you find that the concentration of sparkling water is low or there is no CO₂ gas, it means that the gas cylinder is empty. Please replace with a new gas cylinder.
- 2) Please refer to the steps in page 7 for the replacement method of new gas cylinders. Purchase approved cylinders to maintain the warranty service of the unit.

6. Filter Replacement

(1) Filter Replacement

Replace filters according to filter life display or recommended cycles.

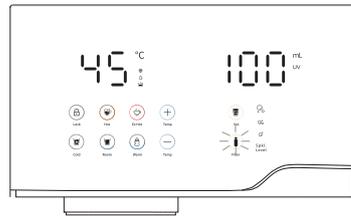
Filter Name	Recommended Replacement Cycle
CFNC	12 months
CFRC	12 months

NOTE: The recommended filter replacement cycle is for reference only, the actual replacement cycle depends on the water source and frequency of use.

This system contains a replaceable treatment component, critical for the effective reduction of total dissolved solids and the produced water should be tested periodically to verify that the system is performing properly.

(2) Filter Reminders

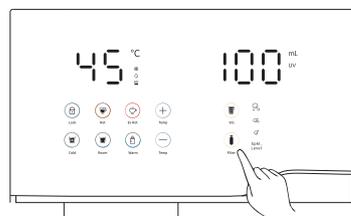
When '  ' is solid red, filter has expired already. Please replace filter immediately.



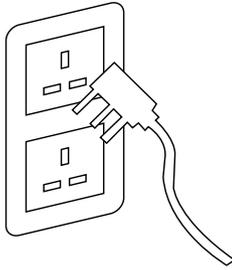
Percentage Remaining	Buzzer Reminder	Icon Status	Remarks
T>5%	N/A	Solid white	Filter is normal
T≤5%	3 beeps each time water is dispensed	Flash red	Filter is nearing end of its life
T=0%	Continuous beeps every time water is dispensed	Solid red	End of filter life, need replacement immediately

(3) Reset Filter Timer

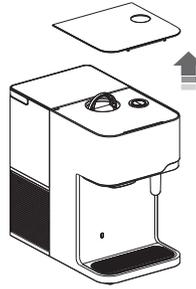
Press and hold the '  ' button for 3 seconds, the buzzer will beep once, and '  ' will flash 3 times and then return to solid white, and the filter timer reset will be completed.



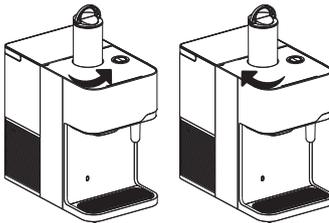
(4) Filter Replacement Procedure



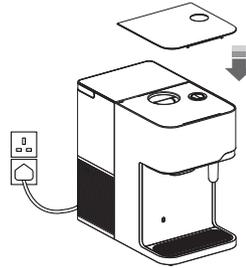
1) Before replacing the filter, please unplug the power plug of the appliance.



2) Open the filter cover and lift the handle of the filter.



3) Twist out the filter counterclockwise and pull the old filter upward. Insert the new filter and tighten by rotating clockwise.



4) Cover the filter cap and plug in the power plug.

5) Filter timer reset: press and hold '  ' for 3 seconds to reset, the buzzer rings, and '  ' returns to white after the icon flashes 3 times, indicating that the filter is successfully reset.

6) Rinse the filter following instructions in the initial setup (page 8).

7. Troubleshooting

Observation	Possible Causes for the Fault	Troubleshooting
Does not dispense water	Not powered on	Check if socket is plugged in and switched on
	Temperature of water tank is below 0°C	Increase the temperature of the water tank by more than 5°C
	Filter not installed or installed incorrectly	Install the filter correctly referring to page 16
Low flow rate	Filter is clogged	Check whether the filter is clogged and replace it if needed
	Filter life indication light is solid red	Replace the filter
Does not dispense room temperature water	The appliance is not powered on	Check whether the power adapter connection is normal
	The button is pressed incorrectly	Wipe the button and try again
Does not dispense hot water	Lack of water in pure water tank	Wait for the appliance to produce water
	The appliance is in "dry burn alarm" state	Dispense room temperature water several times, and then dispense water at other temperatures
Does not produce water	Low water level in raw water tank	Extract raw water tank and add water to it
	The raw water tank is not installed in place	Check whether the raw water tank is installed correctly according to page 6
Abnormal sound during water production	The water level of water tank is lower than lowest marked line of tank	Please remove the raw water tank and fill water until water level reach between highest and lowest marking and observe whether the appliance is producing water or any abnormal sound
	Blockage in water system	Lift and put down the raw water tank several times to unclog and start rinsing (refer to page 8)
	The water quality is hard and poor, and filter is clogged	Replace the filter
Appliance leakage	Water tray is full	Empty the water tray
	The seal at the bottom of raw water tank is stuck with a foreign object	Remove the foreign object
	Water seepage into the appliance	Turn off power supply and remove raw water tank and contact after-sales service
There is odor in the water	First use of new appliance	The first 5-6 tanks of purified water need to be flushed
	The appliance has not been used for a long time	The first 3-5 tanks of purified water need to be flushed
	The filter was not replaced in time	Replace the filter
Leakage and inductive current on	Poor grounding of the appliance	Make sure to only use the provided power cord
	Power cord damaged	Immediately turn the power off and stop using the appliance, and then contact after-sales service

Observation	Possible Causes for the Fault	Troubleshooting
The display panel is unresponsive	Hardware damaged	Please contact after-sales service for support
	System crash	Unplug the power for 1-2 minutes, then replug to try again
Screen displays (E1)	Abnormal water inlet NTC	Please contact after-sales service for support
Screen displays (E2)	Abnormal water production	Reconnect the power supply to remove the fault state, observe the working condition of the appliance. If the appliance still enters the fault state of 'E2', please contact the customer service center for support
Screen displays (E3)	Dry burn alarm	Cool the system by dispensing room-temperature water. If the dry burn alarm cannot be cleared after repeating the "Room" dispense operation, please contact the customer service center for support
Screen displays (E4)	Abnormal water outlet NTC	Please contact after-sales service for support
Screen displays (E5)	Heating timed out	Please contact after-sales service for support
Screen displays (E6)	Communication Failure	Please contact after-sales service for support
Screen displays (E7)	Abnormal cold water NTC	Please contact after-sales service for support
Screen displays (E8)	Water level of pure water tank is abnormal	The high or low water level signal of the pure water tank is abnormal, or the float is not properly installed. After checking the installation, if the fault condition is still not cleared, please contact the customer service center for support

If the water purifier is not working properly, please refer to the table in page 18, 19.

If the fault persists after you have completed the above troubleshooting, please contact after-sales service.

8. Warranty Provisions

- (1) The warranty period of the main appliance is 12 months, which is calculated from the date of the invoice, installation date or legal certificate obtained by the user when purchasing the appliance.
- (2) During the warranty period, the quality problems caused by the appliance itself shall be repaired or replaced free of charge by the manufacturer.
- (3) Regardless of whether it is within the warranty period or not, the following parts are not covered by the warranty:
 - 1) Filter material, ultraviolet germicidal lamp
 - 2) Wearing parts such as sealing rings
 - 3) Decorative shell and appearance coating
 - 4) Electronic components such as power adapters
- (4) Regardless of whether it is within the warranty period or not, the failure or loss caused by the following reasons is not covered by the warranty:
 - 1) The installation, use and storage of the appliance are not carried out in accordance with the requirements or methods of the instruction manual
 - 2) Dismantling or modification of the appliance without the authorization of the manufacturer
 - 3) Use accessories or filter materials not provided by the manufacturer
 - 4) The external force and water pressure exceed the upper limit of the appliance
 - 5) Force majeure factors such as war and natural disasters
 - 6) Other failures caused by the user
- (5) Please retain this warranty certificate and original receipt as these are required to submit a claim for warranty repair.
- (6) The company does not make other express or implied warranties or guarantees. The company shall not be liable for consequential damages caused by defective appliance.



Correct Disposal of this product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

Manufacturer: General Water Technology (Ningbo) Co., Ltd.
Address: Building 29,136 Yuhai East Road, Hangzhou Bay New Zone, Cixi City, Ningbo



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Please scan the QR code for latest manual version update.

(Ver.26.01.08)

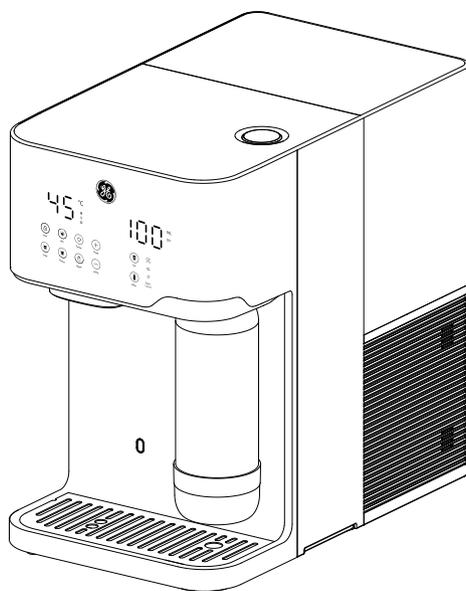
安裝及使用本產品前，敬請詳細閱讀本說明書。



座檯式冷熱氣泡飲水機 產品使用說明書

適用型號：CTS10NB、CTS10NW、CTS10NRB、CTS10NS、CTS10RB、
CTS10RW、CTS10RRB、CTS10RS

座檯式冷熱氣泡飲水機



致親愛的顧客

親愛的顧客您好：

感謝閣下選擇本公司產品！

在使用本產品前，敬請詳細閱讀說明書，並依據指示正確使用及保養維護。

本產品更換濾芯時，請務必使用經由本公司（通用淨水）認證之零件。若使用未經授權之零件，可能導致設備損壞，並失去原廠保修權益。

感謝您對本公司水質淨化產品的信任。誠摯期盼能長期為您提供健康且優質的飲用水。

目錄

注意事項	1
1. 產品包裝清單	3
2. 產品介紹	4
(1) 產品功能	4
(2) 部件名稱	4
(3) 操作面板	5
(4) 產品規格	6
3. 安裝說明	7
(1) 安裝主機	7
(2) 安裝二氧化碳 (CO ₂) 氣瓶	8
(3) 初次使用	8
4. 使用說明	10
(1) 兒童安全鎖鍵	10
(2) 出水選項	10
(3) 溫度設定	10
(4) 製水	11
(5) 水箱加水	11
(6) UV消毒模式	11
(7) 待機模式	12
(8) 製冷功能	12
(9) 一鍵排水功能	12
(10) 恢復出廠設定	13
(11) 製作氣泡水	13
5. 維護保養	14
(1) 外部保養	14
(2) 長期存放 (超過 7 天未使用)	14
(3) 再次使用前的準備	14
(4) 清潔水瓶	14
(5) 更換CO ₂ 氣瓶	14
6. 濾芯更換	15
(1) 濾芯更換週期	15
(2) 更換濾芯提示	15
(3) 重設濾芯計時器	15
(4) 濾芯更換程序	16
7. 疑難排解	17
8. 保修條款	19

注意事項

 敬請注意，本裝置屬於電器產品。使用前，請詳細閱讀本使用說明書，並採取必要的預防措施，以降低火災、觸電或人身傷害之風險。

 保修僅適用於依照本使用說明操作本產品之情況，任何未經授權之改裝或拆卸均嚴格禁止。

- 本產品可供年滿八歲以上之兒童，以及身體、感官或心智有需要特別協助人士，或缺乏操作經驗者在有適當監督或已獲得安全使用指導且明瞭潛在危險之情況下使用。
- 兒童於使用本產品時，應有成人監督。
- 兒童不得執行本產品之清潔與日常維護作業。
- 請務必於維護前將本設備與電源供應斷開連接。
- 請勿以任何方式更改電源插頭，亦請勿自行開啟或修理本設備。
- 請確保電源線及電源插頭不會受到損壞。如需避免危險，受損的電源線必須由製造商、維修代理或具同等資格之人員更換。
- 若本設備發生損壞或故障，請立即關閉電源，並將設備與電源供應斷開連接，隨後聯絡本公司售後服務部門。
- 請務必將電源插頭穩固插入插座。
- 在將本設備與電源供應斷開連接時，請勿拉扯電源線，應握住插頭拔出。
- 請使用本裝置所附之接地電源線，直接且穩固地插入合適且具備接地功能的電源插座。詳細資訊請參閱產品上的標示。
- 請勿使用延長線或拖板。詳細資訊請參閱產品上的標示。
- 請勿在本裝置上坐臥、站立、攀爬或懸掛。
- 請保持通風，勿於本裝置上方、周圍或內建結構內放置任何物品。

請將本設備（包括電源線）與熱源及明火保持安全距離。

請將本設備及電源插頭遠離水及其他液體。

請將本設備及電源插頭遠離殺蟲劑、除臭劑等化學品。

請勿將本設備放置於戶外、陽光直射或高濕度環境（如洗手間、浴室或洗衣間）。

本產品僅適用於政府供應自來水，請勿使用微生物安全性不明或水質來源不明的水。

請勿拆卸或損壞本裝置淨化系統中各部件之連接器。

若裝置未使用或無人使用超過一星期，建議關閉水源與電源，以確保裝置安全。再次使用時，建議前數分鐘先排放直飲水，以免影響口感。

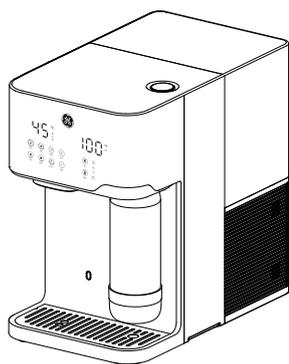
水溫應不低於41°F（5°C），亦不高於100°F（38°C）。在不同海拔高度地區的沸點略有不同，請按地區調節。（不適用於香港及澳門）

維修作業必須由製造商、代理商或其他具備同等資格之人員進行，並且僅可使用原廠 GE 零件，例如電器零件、濾芯等。

當本裝置產生熱水時，請注意熱表面並小心避免燙傷。

1. 產品包裝清單

配件一覽表



一台



說明書 x1



0.5L 氣泡水瓶 x1



接水盤 x1
(可拆卸清洗)



納米過濾複合濾芯¹ x1

¹適用型號：CTS10NB、CTS10NW、
CTS10NRB、CTS10NS

或



逆滲透複合濾芯² x1

²適用型號：CTS10RB、CTS10RW、
CTS10RRB、CTS10RS



防塵蓋 x1



0.6L CO2氣瓶
(本產品包裝內不包含)

！若需使用氣泡功能，請務必搭配 0.6L CO2氣瓶。

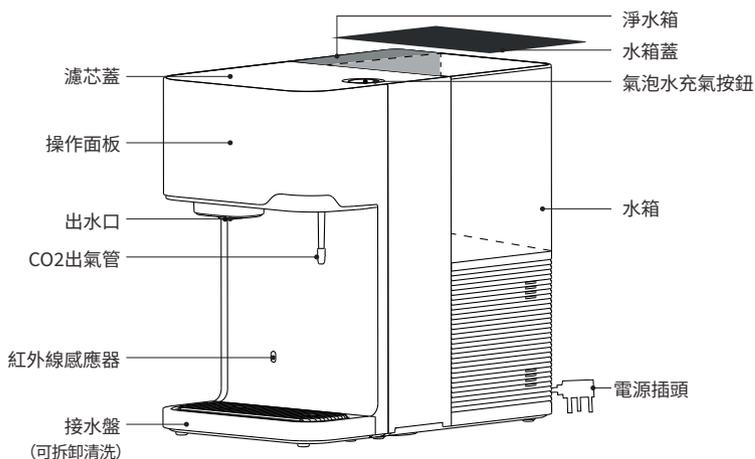
CO2氣瓶容量	0.6L
CO2氣瓶接頭規格	Tr21x4

2. 產品介紹

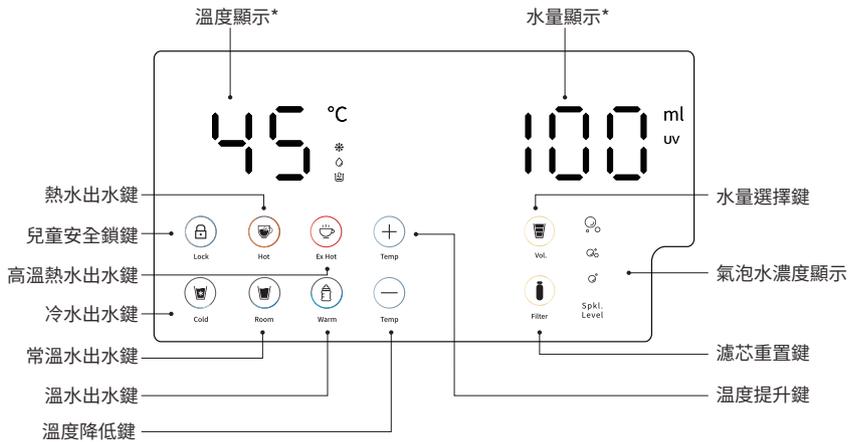
(1) 產品功能

- 1) 集冷熱水、淨化及氣泡功能於一機，全面滿足各種飲用水需求
- 2) 即熱技術：僅需3秒即可完成加熱
- 3) 可拆卸式內建淨水箱：如需大量淨水，隨時可取用
- 4) 雙重UV紫外線殺菌技術，守護您的飲用水安全
- 5) 採用複合式納米過濾／逆滲透膜作為多重過濾系統的主濾芯
- 6) 智能螢幕顯示：濾芯更換智能提醒，使用更安心
- 7) 紅外線感應器：請將杯子置於感應區下方，即可從待機狀態喚醒飲水機

(2) 部件名稱



(3) 操作面板



*實際出水水溫及水量可能受使用環境及當地水質影響而出現偏差

指示燈	顯示狀態	說明
✱	閃爍	冷水箱正在製冷中
	持續亮起	冷水箱處於保溫模式
	關閉	本裝置目前處於待機狀態 / 製冷功能已關閉
💧	紅色閃爍	淨水箱未正確放置
	白色閃爍	本裝置正在過濾出淨水
	紅色常亮	淨水箱水位偏低
	關閉	本裝置目前處於待機狀態 / 濾水已完成
🚰	持續亮起	水箱水位偏低。 請先排空及清洗水箱後，再補充水箱
	閃爍	水箱未正確放置
	關閉	本裝置目前處於待機狀態 / 水箱水量充足
UV	持續亮起	出水期間，UV 指示燈保持亮起，表示紫外線燈運作正常
	關閉	未進行出水時，UV 指示燈保持關閉

(4) 產品規格

產品名稱：	座檯式冷熱 氣泡飲水機	產品型號：	CTS10NB、CTS10NW、CTS10NRB、 CTS10NS、CTS10RB、CTS10RW、 CTS10RRB、CTS10RS
額定電源：	220-240V~	淨水流量：	0.26L/min
額定頻率：	50/60Hz	進水壓力：	0MPa-0.4MPa
額定功率：	2200W-2500W	工作壓力：	0.4MPa-0.9MPa
加熱功率：	2100W-2400W	水箱容量：	5L
製冷功率：	60W	適用水源：	自來水
冷水儲存容量：	0.5L/h，≤15°C	產品尺寸：	450×270×440 mm（長×寬×高）
淨重：	15.2 kg	適用環境溫度：	4°C-40°C
適用水溫範圍：	5°C-38°C	氣候型式：	SN、N、ST、T
防觸電保護類型：		I類	

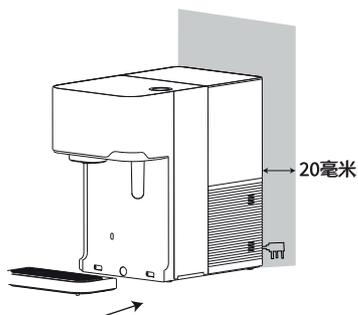
3. 安裝說明

(1) 安裝主機

1) 安裝

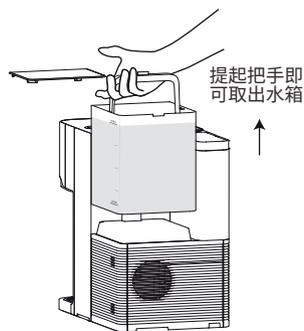
請打開包裝箱，取出本機，並將其放置於平面上。將接水盤從包裝中取出，並將接水盤插入本機底部的卡槽內。

注意事項：本機背面需與牆面保持至少 20 毫米的距離。



2) 加水至水箱

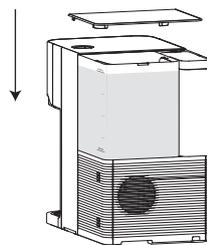
打開水箱上蓋，並提起水箱。沖洗水箱後，在水箱外側“MAX”以下、“MIN”以上的標示範圍內注入適量清水。



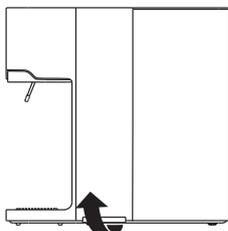
3) 將水箱重新安裝

將水箱正確放回機身上，並蓋上水箱蓋。

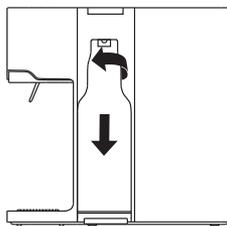
請關閉水箱蓋



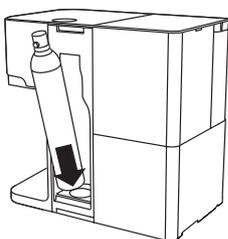
(2) 安裝二氧化碳 (CO₂) 氣瓶



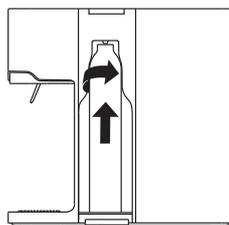
1. 請卸下側蓋。



2. 旋轉並卸下CO₂氣瓶的防護蓋。



3. 取下CO₂氣瓶的防護蓋，將CO₂氣瓶底部朝下傾斜，壓入機器內並對準CO₂進負口。

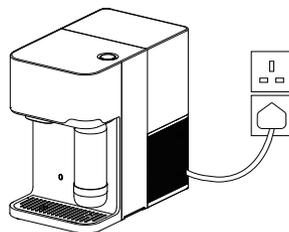


4. 逆時針旋轉CO₂氣瓶至完全鎖緊，然後關閉側蓋。

注意：若CO₂氣瓶未鎖緊，可能會造成瓶內氣體外溢。若發生此情況，請將CO₂氣瓶扭緊後重新操作。

(3) 初次使用

- 1) 首次開機後，所有指示燈將全亮三秒，隨後裝置會進入沖洗模式。請準備一個2公升的容器盛水，並靜待機器完成沖洗。



2) 沖洗模式說明

- ① 水溫顯示區會進行循環顯示，水量則顯示為30，表示剩餘沖洗時間的倒數。
- ② “Room” 鍵將會顯示高亮，其餘按鍵則維持微亮狀態，此時，‘’ 持續顯示紅色，且本機開始製水。（如圖1所示）
- ③ 請等待約5分鐘以完成製水，‘’ 將會熄滅。請按任意按鍵，設備即自動開始排水。（如圖2所示）
- ④ 若 ‘’ 顯示紅色，且 ‘’ 持續亮起且設備停止製水，請將水箱中的廢水倒出，重新加滿清水後放回設備，並靜候三分鐘，設備將自動開始製水。（如圖3所示）
- ⑤ 重複步驟 ④，直至水量顯示為1，即代表沖洗作業已完成。（如圖4所示）
- ⑥ 沖洗結束後，設備將恢復至正常顯示狀態。（如圖5所示）

顯示剩餘沖洗時間

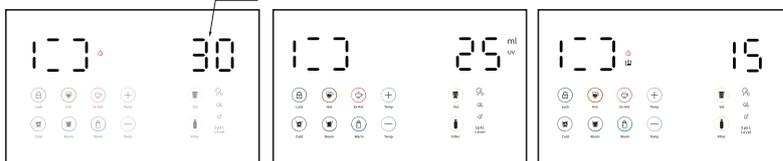


圖1

圖2

圖3

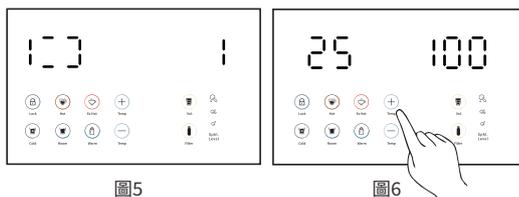


圖5

圖6

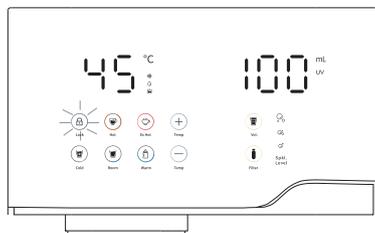
首次製水時，水箱中的水可能會呈現白色混濁狀，這是因為空氣進入濾芯後經高精密過濾產生細小氣泡，此屬正常現象，且可安心飲用。

新濾芯內含有保護液，沖洗過程中出現白色顆粒屬正常現象。

4. 使用說明

(1) 兒童安全鎖鍵

當水溫低於或等於45°C時，使用者無需解鎖即可出水。
若水溫高於45°C，則需先手動解鎖。請觸碰‘’鍵，鎖定指示燈熄滅後，即完成解鎖程序。



(2) 出水選項

- 1) 請先按下‘’選擇水量，本產品提供七種水量選擇（100mL、200mL、300mL、400mL、500mL、600mL、999mL*）。
- 2) 選擇水溫，本產品提供五種水溫選擇（冷水／常溫／溫水／熱水／高溫熱水）。
- 3) 選擇冷水、常溫或溫水時，無需解除兒童安全鎖，觸碰水溫按鈕即可直接取水。若選擇熱水或超熱水，請先按下‘’鍵解除安全鎖，然後再觸碰所需水溫按鈕以取水。若於出水過程中按下任意按鍵，將立即停止出水。

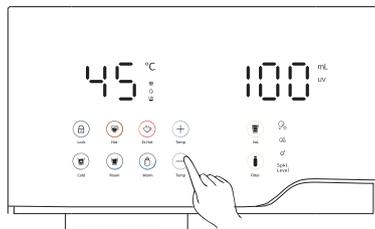
*999mL 表示機器會持續出水，直到淨水箱達到低水位為止。



(3) 溫度設定*

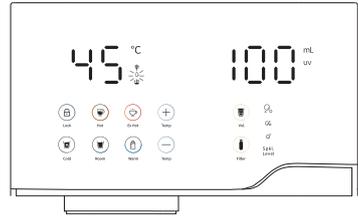
請按‘’ + ‘’ 按鈕以進入溫度選擇模式，
‘’ 鍵將閃爍提示，溫度可於
40°C/45°C/50°C/55°C/60°C/65°C/70°C/75°C/80°C/
85°C/90°C/95°C/100°C間循環調整，請選擇所需溫度
後，按下‘’ 按鈕即可直接取水。

*顯示溫度與出水口水溫會略有不同（約±5°C）



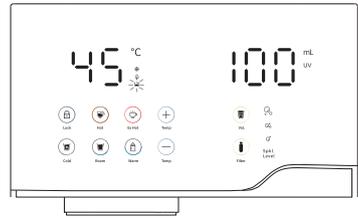
(4) 製水

- 1) 當機器偵測到水箱水位低於最低水位時，紅色指示燈長亮 ‘’ 以提醒水量不足，並自動停止製水。
- 2) 當機器正在製水時，‘’ 會持續白色閃爍，直到淨水箱水位達到最高水位，機器將停止製水，並且指示燈熄滅。
- 3) ‘’ 紅色閃爍，表示淨水箱未正確放置。請調整水箱位置後，重新嘗試出水。



(5) 水箱加水

- 1) 當檢測到水箱的水位低於最低水位時，‘’ 亮起以提示水量不足，設備將停止製水。請提起水箱，將剩餘的水倒出，徹底清潔後重新加水，並再次放回設備上。水箱內的水不適合直接飲用。



- 2) ‘’ 白色閃爍表示水箱未正確放置，請確認水箱擺放正確。

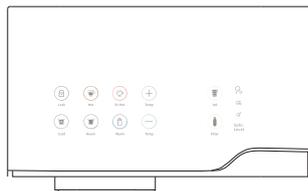
(6) UV 消毒模式

每次設備出水時，UV 消毒功能會自動啟動，指示燈保持亮起。出水結束後，指示燈自動關閉。



(7) 待機模式

待機狀態下，若 30 秒無操作，機器將進入待機模式，所有按鍵呈微亮狀態。



(8) 製冷功能

*新機預設啟用製冷功能。若長期不使用，建議依以下步驟先關閉再重新開啟冷卻功能。

- 1) 關閉冷卻功能時，請長按 ‘’ + ‘’ 按鍵持續按壓 3 秒。蜂鳴器將響三聲，冷卻功能即會關閉。

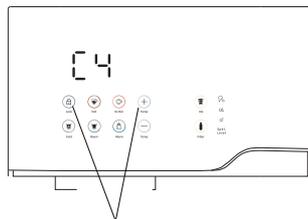


- 2) 啟動冷卻功能時，請將大容量杯置於出水口下方，然後長按 ‘’ + ‘’ 按鍵 3 秒，蜂鳴器將響 3 次，設備開始出水（約 1 公升）。冷卻過程中，冷卻指示燈 ‘’ 呈藍色閃爍。請耐心等待約 30 分鐘。當指示燈 ‘’ 轉為恆亮藍色時，表示冷卻過程已完成。

請同時長按兩個鍵 3 秒

(9) 一鍵排水功能

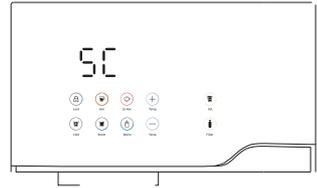
請長按 ‘’ + ‘’ 鍵 5 秒。蜂鳴器將響兩聲，螢幕顯示 ‘’，表示裝置已進入一鍵排水模式。



請同時長按兩個鍵 5 秒

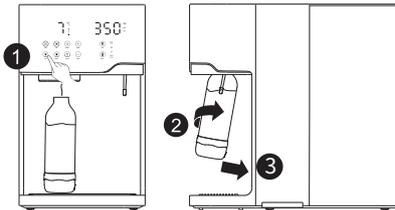
(10) 恢復原廠設定

請長按「」+「」鍵5秒，以恢復原廠設定。蜂鳴器將發出一聲提示，顯示幕會顯示「5C」。若重設成功，所有資料將恢復為預設值，且5秒後介面將恢復正常顯示。



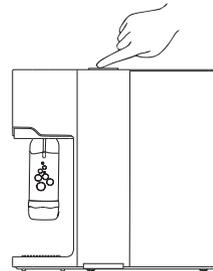
請同時長按兩個鍵5秒

(11) 製作氣泡水



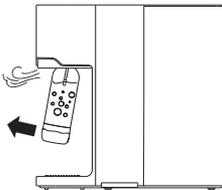
1) 請確認CO2氣瓶已正確安裝。(請參閱第8頁)

2) 請按下冷水出水鍵，並在瓶內注水至350mL水位標記。逆時針旋轉安裝充氣噴嘴，直至扭緊，再向下壓至垂直位置。

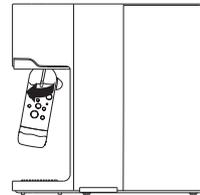


3) 請按下機器頂部的CO2充氣按鈕開始製作氣泡水，鬆開按鈕即可停止碳酸化。

*欲調整氣泡強度，請依按壓時間長短進行調整。



4) 請等待顯示面板上的氣泡指示燈熄滅後，依上圖所示方向將瓶身傾斜，打開瓶蓋，並靜待數秒，直至氣流聲消失。



5) 請順時針旋轉鬆開瓶身，即可享用氣泡水。

注意：

- 1) 為防止在製作氣泡水過程中溢出，請確保瓶內加水不得超過瓶身最高水位線。
- 2) 請勿直接接觸機器內的CO2氣瓶，以免造成凍傷。
- 3) 為確保氣泡口感更佳，建議使用7°C~10°C的冷水製作氣泡水。
- 4) 本產品僅適用於使用飲用水製作氣泡水，請勿用於其他飲料，例如果汁，啤酒或葡萄酒。

5. 維護保養

(1) 外部保養

- 1) 請以柔軟布料擦拭。
- 2) 如遇頑固污漬或灰塵，請以溫水沾濕柔軟布料擦拭。
- 3) 請勿使用如酒精、汽油、油漆稀釋劑、拋光粉等揮發性液體或其他可能損壞機器表面的物品擦拭。
- 4) 除水箱外，請勿以水直接噴灑於產品內外部，因為內部沖洗可能導致積水。

(2) 長期存放（超過7天未使用）

- 1) 請手動將水箱內的所有水倒出。
- 2) 請同時長按 ‘’ + ‘’ 5秒，操作面板將顯示 ‘’，將機器及水管中的剩餘水分排出，斷開電源並密封濾芯，然後將本產品存放於冰箱（2°C-5°C，請勿置於冰格）。

(3) 再次使用前的準備

- 1) 請先清潔水箱，裝滿清水後安裝濾芯，接上電源，並等待機器製水。
- 2) 請長按 ‘’ + ‘’ 5秒，螢幕將顯示 ‘’，機器將自動沖洗內部水管。
- 3) 沖洗完成後，機器即可正常使用。

(4) 清潔水瓶

- 1) 請勿將水瓶放入洗碗機清洗，僅能以清水直接清洗。
- 2) 請使用室溫下的清水（不高於35°C）進行清洗。
- 3) 請勿使用洗碗精、粗糙布料或硬毛刷清潔水瓶，以免造成損壞。
- 4) 請勿將水瓶放入消毒機、烘乾機或其他設備中烘乾。

(5) 更換CO2氣瓶

- 1) 若發現氣泡水濃度不足或沒有氣泡感，表示CO2氣瓶已經沒有氣了，請更換新的CO2氣瓶。
- 2) 有關更換新CO2氣瓶的方法，請參閱第8頁之步驟。請向代理商購買CO2氣瓶以維護本機保修服務。

6. 濾芯更換

(1) 濾芯更換週期

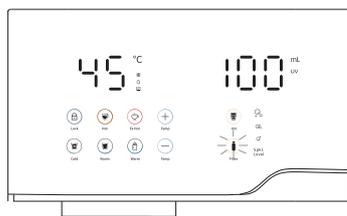
請依據濾芯壽命顯示或建議更換週期進行濾芯更換。

濾芯名稱	建議更換週期
CFNC	12 個月
CFRC	12 個月

注意：建議的濾芯更換週期僅供參考，實際更換週期取決於水源和使用頻率。本系統包含一個可更換的處理組件，對於有效去除總溶解固體至關重要。應定期檢測處理後的水，以驗證系統是否正常運作。

(2) 更換濾芯提示

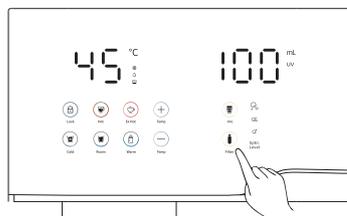
當「」顯示為紅色常亮時，表示濾芯已超過使用期限，敬請立即更換濾芯。



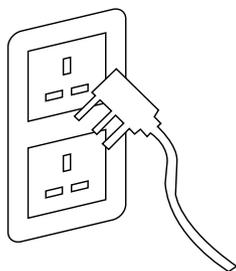
剩餘百分比	蜂鳴器提醒	圖示狀態	備註
T>5%	不適用	白色	濾芯狀態正常
T≤5%	每次取水時蜂鳴器響三聲	閃爍紅色	濾芯即將到期，請留意更換
T=0%	每次取水時蜂鳴器持續響	紅色	濾芯壽命已到，請立即更換

(3) 重設濾芯計時器

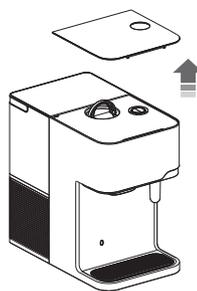
請長按「」鍵 3 秒，蜂鳴器將發出一聲提示，「」將閃爍 3 次後恢復為白色常亮，濾芯計時器即已重設完成。



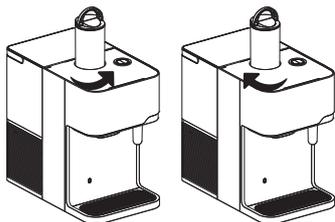
(4) 濾芯更換程序



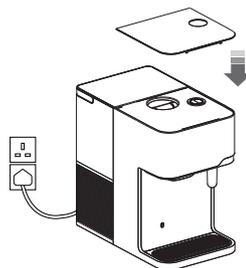
1) 更換濾芯前，請務必先將本機的電源插頭拔除。



2) 請打開濾芯蓋，並提起濾芯的把手。



3) 請逆時針旋轉濾芯，將舊濾芯向上拉起取出，再將新濾芯插入後以順時針方向扭緊。



4) 請蓋上濾芯蓋並插上電源插頭。

5) 濾芯計時器重設：請長按 ‘’ 鍵3秒進行重設，當蜂鳴器響起且圖示閃爍三次後，‘’ 鍵恢復為白色，表示濾芯已成功重設。

6) 請依照初次安裝時（第8頁）之指示沖洗濾芯。

7. 疑難排解

故障現象	可能的故障原因	排除方法
無法出水	未通電	請確認插座是否已插好並開啟電源
	水箱溫度低於0°C	請將水箱溫度提高至高於5°C
	濾芯未安裝或安裝不正確	依照第16頁說明正確安裝濾芯
流量過低	濾芯堵塞	請檢查濾芯是否堵塞，必要時請更換
	濾芯壽命指示燈為常亮紅色	請更換濾芯
無法出常溫水	本機尚未通電	請檢查電源變壓器連接是否正常
	按鍵操作不當	請擦拭按鍵後重新嘗試操作
無法出熱水	水箱缺水	請稍候，裝置正在濾水
	本機處於「乾燒警報」狀態	請多次取用常溫水，再試其他溫度的水
無法產水	水箱水位過低	請取出水箱並加水
	水箱未正確安裝到位	請依第6頁指示檢查水箱安裝是否正確
製水過程中出現異常聲響	水箱水位低於水箱標示的最低水位線	請取下水箱並加水至最高與最低刻度之間，觀察設備是否正常產水或有異常聲響
	供水系統阻塞	請多次提起並放下水箱以疏通並開始沖洗（詳見第8頁）
	自來水水質過硬且品質不佳，導致濾芯堵塞	請更換濾芯
機器發生漏水現象	集水盤已滿	請將集水盤清空
	水箱底部的密封部位有異物卡住	請移除異物
	機體內部有滲水現象	請關閉電源，取下水箱後聯絡售後服務
水中產生異味	首次使用新機	排走首5至6箱淨化水，以進行沖洗
	本機長期未使用	排走首3至5箱淨化水，以進行沖洗
	濾芯未及時更換	請更換濾芯
發生漏水及感應電流現象	本機接地不良	請務必僅使用隨機附贈的電源線
	電源線損壞	請立即關閉電源並停止使用設備，隨後聯絡售後服務

故障現象	可能故障原因	故障排除
顯示面板無反應	硬體損壞	請聯絡售後服務中心
	系統故障	請將電源插頭拔下1至2分鐘後再重新插上，並嘗試再次操作
螢幕顯示 (E1)	進水端NTC異常	請聯絡客戶服務中心
螢幕顯示 (E2)	製水異常	請重新連接電源，以解除故障狀態並觀察設備運作情形。若設備仍顯示‘E2’故障，請聯絡客戶服務中心協助處理
螢幕顯示 (E3)	乾燒警報	請透過出水口釋放常溫水以冷卻系統。如重複執行‘  ’出水後乾燒警報仍未解除，請聯絡客戶服務中心協助排除
螢幕顯示 (E4)	出水端NTC異常	請聯絡客戶服務中心
螢幕顯示 (E5)	加熱逾時	請聯絡客戶服務中心
螢幕顯示 (E6)	通訊故障	請聯絡客戶服務中心
螢幕顯示 (E7)	冷水端NTC異常	請聯絡客戶服務中心
螢幕顯示 (E8)	淨水箱水位異常	淨水箱高或低水位訊號異常，或浮球安裝不當。請確認安裝後，若異常狀況仍無法排除，敬請聯絡客服中心尋求協助。

若貴用戶發現飲水機運作異常，請參考第18、19頁之對應表格進行檢查。若經上述排除後問題仍未解決，敬請聯絡售後服務中心。

8. 保修條款

- (1) 本產品之主機保修期限為十二個月，計算方式自購買時所取得之發票日期、安裝日期或合法憑證日期起算。
- (2) 於保修期間內，若因產品機件品質問題所致，製造商或代理商將免費提供保修服務。
- (3) 無論是否在保修期限內，下列消耗零件不在本保修範圍內：
 - 1) 過濾材料、紫外線殺菌燈
 - 2) 如密封圈等消耗性零件
 - 3) 裝飾外殼及外觀塗層
 - 4) 電子零件（如電源變壓器等）
- (4) 不論是否於保修期內，下列原因所導致之故障或損失，均不在保修範圍之內：
 - 1) 未依照使用說明書所規定之要求或方式安裝、使用或儲存本產品
 - 2) 未經製造商授權即拆卸或改裝本產品
 - 3) 使用非製造商提供之配件或濾材
 - 4) 外力或水壓超出本產品上限
 - 5) 因戰爭及自然災害等不可抗力因素所致
 - 6) 其他由用戶造成之故障
- (5) 敬請妥善保存本保修證明及原始購買憑證，申請保修服務時將須出示相關資料。
- (6) 本公司未提供其他明示或默示之保證，對因產品瑕疵所造成之連帶損害亦不負任何責任。



本產品之正確處置方式

此標誌表示本產品在歐盟地區內不得與一般家庭廢棄物一同處理。為防止因未經管控的廢棄處理對環境或人體健康造成潛在危害，請負責任地回收本產品，以促進資源的可持續再利用。若需退還已使用的裝置，請利用回收與收集系統，或聯絡原購買處的零售商。該零售商將協助您以符合環保規範的方式回收本產品。

製造商：通用淨水科技（寧波）有限公司
地址：浙江省寧波杭州灣新區玉海東路136號29幢



本手冊內容如有變更，恕不另行通知。
請掃描二維碼以獲取最新版本的產品使用說明書。

(Ver.26.01.13)